

Terms and Conditions.

Agreement between:

BCK Motorcycles Ltd, trading as BCK Motorcycle Training, hereafter referred to as BCK

and

The Student or Customer,

In relation to any booking made for the purposes of Motorcycle Training. Course refers to any training, course or lesson we provide and the student is bound by the terms of the contract.

The student agrees to the following statements.

The onus is on the student to ensure their details and licence entitlements are correct at the time of booking and training as per the requirements of their course, be it a CBT or Full licence course and BCK is not responsible for any loss incurred to the student if these details are incorrect.

In the event of breakdown or Mechanical failure BCK will where possible will re book the student at a time convenient to both BCK and the student however if outside our control will not issue a refund for training given up to this point.

If courses or tests are cancelled by the DVSA the student will not be entitled to a refund, however will be directed to the claims procedure in this case.

Has the correct entitlement and licence for the course booked and must produce this upon arrival, if these requirements are not adhered to a refund shall not be given and training will not take place.

Any motoring convictions, penalty points or disqualifications must be disclosed to BCK before training commences. EU or foreign licences are not accepted.

If the student provides their own motorcycle or moped for the course booked it is of the correct power output for that course and meets the required legislation set by the government relevant to the course booked. It's also the responsibility of the student to ensure the motorcycle or moped is roadworthy, taxed and holds a current Mot. It is also the responsibility of the student to ensure they hold the relevant insurance for that vehicle. All documents must be made readily available for inspection at the request of BCK or the DVSA. The student will be liable to reimburse and compensate BCK where applicable in the event of any claim, loss or damage incurred if the student does not adhere to the above requirements and these terms and conditions.

It is a requirement for all students attending courses with BCK to ensure they wear suitable clothing at a minimum to include a pair of jeans or strong sturdy trousers without rips and a pair of boots, or strong footwear to cover and protect the ankle. In the case of a student being smaller than a size XS or larger than a XXL it is the responsibility of the student to also provide their own helmet, protective jacket and protective motorcycle gloves. The protective equipment including the helmet must adhere to the current legislative legal requirements within the United Kingdom.

Be able to read a number plate at or over a distance of 20.5 metres with or without the use of glasses. If glasses are required to achieve this they must be brought to every course or test you attend. Failure to do this will result in the cancellation of your course or test and no refund shall be given.

Any damage caused to any protective equipment, radio equipment and or motorcycle shall be charged to the student. Courses or training will not commence until the payment has been settled, this is at the discretion of BCK. Labour is charged at the rates of £80.00 per hour.

The student has the right to cancel the course providing written confirmation has been given on the following basis: 5 clear working days for CBT courses and 12 days for DAS courses.

Cancellations made inside of this time frame are not eligible for a refund. Amendments and cancellations outside of this timeframe are eligible for a full refund or re booking but will incur a £50.00 admin fee.

Any booking made within the above timeframe will not be eligible for a refund.

If a student does not attend a course (for example a CBT) no refund or discount shall be applied and the standard price for that course will be required to re book.

BCK will, at the request of the student try to amend or change course dates or tests however BCK cannot guarantee this can be achieved and is subject to the above cancellations and amendments policy and DVSA booking guidelines.

The student MUST arrive 15 minutes before the course start time. With all documentation if required and with suitable clothing, if the student is late the instructor and BCK reserve the right to Cancel the course and no refund shall be given. Failing to attend will also result in losing any fees paid. BCK does not accept any claim for loss or expenses for not being able to attend the course or test booked.

The student understands that where a module 1 test is booked within three working days of a module 2 test that the module 2 test session and associated test fees will be lost if the module 1 test is either failed or not taken.

It is at the discretion of BCK and its Instructors to determine if and on what machine a student is able or allowed to ride despite what has been booked by the student based on their perceived competency and ability. BCK will not be responsible for any lost training or test fees in this case if booked inappropriately by the student.

You must disclose any dietary, health, medical or religious requirements that may effect your ability to control the motorcycle safety or manage yourself responsibly physically or mentally for the course you have booked. BCK does not accept any responsibility for any injury or damage caused nor can take any responsibility if these requirements have not been disclosed prior to the course or training commencing.

You must be able to speak and understand English to an acceptable level.

If under 18 years of age these terms and conditions must be signed by a parent or guardian at the start of the course, be present and in front of the Instructor and where requested with photographic identification upon request.

BCK and the DVSA hold the right to cancel a course due to adverse weather conditions deemed not suitable or safe for motorcycle training. In these circumstances students will be rebooked at no added charge and in cases will be eligible to file a "out of pocket expense claim" form with the DVSA however if a student decides not to attend before the course has been cancelled due to adverse weather conditions the student will lose their course and or test fees.

BCK will allow enough time that is reasonable to attend a test centre for a student's test, however if due to unforeseen traffic conditions, unforeseen mechanical failure and or misdirection of a student where it is deemed it is not the instructor's fault and the test fee is missed or lost it is the student that shall lose his or her test fees and shall not receive a refund.

In the case of a student who is under the age of 18 years their parent or guardian who is signing on their behalf agrees to the terms and conditions and accepts the fact that the student will be left on their own and in control of a vehicle in the car park training area and on the public road during the CBT course. This will include roughly 2 hours on a public road. The parent or guardian must make BCK aware of any issues this may cause.

During any of the courses your instructor will do their utmost to instruct, train and keep you safe on and off road however you have agreed upon requesting a licence that you have read and understood the Highway Code and feel that at the time of progressing with your course and or signing the disclaimer (Element E) that you are capable and of sound mind to partake in the following exercises and road based elements which include and are not limited to the on and off road elements of a DAS course and CBT (Compulsory Basic Training). If you feel this is not the case you understand it is your responsibility to make BCK and its Instructors aware.

Your safety ultimately where reasonably expected lies with you.

You understand that although motorcycle training is classed as Education and a Leisure activity it is not without risk and you are happy to partake in this activity or course and take where possible responsibility for the risks involved and understand ultimately you are attending a course at your own risk.

I am also aware that at any point I must notify my Instructor or BCK if I feel I am not capable or confident to achieve or attempt the next element of my course (including and not limited to module 1 manoeuvres and CBT exercises both on and off road).

You agree that you have understood the requirements set out by the DVSA and requirements contained on our website concerning a CBT course and that you must complete each and every element to the required standard including demonstrating your understanding including and not limited to the Highway Code in order to achieve a CBT certificate (DL196). In short this means not all students complete their CBT within one day and sometimes require further training be it on or off road to complete the course. If this is the case you may be sent home before the expected finish time if the course needs to continue with the other students. If this is the case no refund shall be given. Depending on which element you progress to will determine the discounted rate offered to you to return and complete the course.

I accept the Terms and Conditions of Training as supplied.

